



Section 11: Maltreatment



What is maltreatment?

Maltreatment consists of acts that result in actual or the potential of physical or psychological harm. This includes, but is not limited to physical, psychological, or sexual actions, as detailed below.

Physical	Psychological	Sexual
<ul style="list-style-type: none">• Assault or unwanted physical contact• Non-contact behaviour, such as denying hydration or nutrition; providing alcohol to a participant under legal age, etc.	<ul style="list-style-type: none">• Verbal assaults or attacks• Unwanted physical contact• Denying attention or support	<ul style="list-style-type: none">• Unwanted contact of a sexual nature on any part of a person's body• Showing sexual videos or images• Unwanted conversation or teasing of a sexual nature

Why maltreatment?

Hockey Canada believes that every person should have positive experiences in hockey.

It's easy to say that discrimination, harassment, and abuse have no place in our game... but we all play a role in making that a reality.

We must all expect more from participants, our teammates, and ourselves. No excuses.

Hockey Canada's commitment

Hockey Canada is committed to contributing to the

- **physical**
- **psychological**
- **social**
- **and spiritual**

health of individuals of varying abilities, backgrounds, and interests.

Hockey Canada firmly believes that only when sport environments are safe and inclusive can these values be realized.



Hockey Canada's commitment

Maltreatment in all its forms is a serious issue that undermines the

- **health**
- **well-being**
- **performance**
- **and security**

of everyone associated with the game of hockey.

Maltreatment is incompatible with the core values that lie at the heart of Canadian sport.

Participants in Hockey Canada's programming should have the reasonable expectation that it will be in an environment that is accessible, inclusive and is free from all forms of Maltreatment.



Hockey Canada's commitment

Responsibility of team officials

- **Team officials shall always be responsible for their conduct and that of their players.**
- **They must endeavour to prevent disorderly conduct before, during or after the game, on or off the ice and any place in the rink.**
- **The Referee may assess penalties to any team officials for failure to do so.**
- **The Referee shall report the individual(s) by completing a Game Incident Report including full details and submitting the Report to the appropriate Member or League delegate.**

What has changed?

Section 9 – Other Fouls

Current	New	Playing Rule
9.1	9.1	Handling the Puck
9.2		Unsportsmanlike Conduct and Harassment of Officials
9.3	9.2	Diving
9.4	9.3	Kick Shot
9.5	9.4	Leaving the Players' or Penalty Bench
9.6		Physical Harassment of Officials
9.7		Spitting
9.8	9.5	Throwing Stick or Object

What has changed?

NEW – Section 11 – Maltreatment

New Playing Rule	
11.1	Unsportsmanlike Conduct
11.2	Disrespectful, Abusive, and Harassing Behaviour
11.3	Spitting
11.4	Discrimination
11.5	Physical Harassment of Officials

Rule 11.1 vs. Rule 11.2

What has changed?

11.1 - Unsportsmanlike Conduct

- Player, goaltender or team official challenges/disputes the ruling of the official(s).



11.2 - Disrespectful, Abusive, and Harassing Behaviour

- Player, goaltender, or team official uses disrespectful language or gestures directed to the Referee or any other individual.
- “disrespectful” is defined as actions or words deemed rude, unpleasant, inappropriate, or unprofessional and found to be offensive to others.

Rule 11.1 vs. Rule 11.2

How will referees apply this rule?



A player or team official challenges or disputes an official's call.

This warrants a minor penalty.

Rule 11.1 vs. Rule 11.2

How will referees apply this rule?



A player or team official uses disrespectful language towards an official.

This warrants a Misconduct penalty (player/goaltender or a Bench Minor penalty (team official)).

Rule 11.1 vs. Rule 11.2

How will referees apply this rule?



A player or team official directs abusive language towards an official.

This warrants a Misconduct or Game Misconduct penalty.

Rule 11.1 vs. Rule 11.2

How will referees apply this rule?



These rules are not only for participant-official interactions.

Referees can penalize players and team officials for comments or behaviours directed at one another that violate this rule.

Rule 11.3 – Spitting

There is no change to the existing playing rule.

It was previously Rule 9.7 and has been re-categorized as Rule 11.3.

Spitting must be penalized with a Match penalty.

Given the current landscape of Covid-19, spitting is a point of focus for the 2021-22 season.

Rule 11.4 – Discrimination

The primary focus of these changes is related to discriminatory language and actions in hockey.

Eliminating discrimination from the game is part of everyone's responsibility to prevent maltreatment.

This rule pertains to both:

- **Incidents that are witnessed by an official**
- **Incidents that are reported to an official by a participant**

Rule 11.4 – Discrimination

Any player, goaltender or team official who engages in verbal taunts, insults, or intimidation based on discriminatory grounds, shall be assessed a Gross Misconduct.

Discriminatory grounds include the following, without limitation:

- Race, national or ethnic origin, skin colour, or language spoken
- Religion, faith, or beliefs
- Age
- Sex, sexual orientation, or gender identity / expression
- Marital or familial status
- Genetic characteristics such as developmental disabilities
- Disability

Rule 11.4 – Discrimination

Reporting

- The referee shall report the individual(s) by completing a Game Incident Report, including full details and submitting the Report to the appropriate Member or League delegate.

On-Ice Allegations

- If an incident occurs that was not witnessed by the Officials and is reported to the Referee, the Referee shall report the individual(s) to an appropriate member of each team's bench staff.
- The Referee shall complete a Game Incident Report, including full details and shall submit the Report to the appropriate Member or League delegate.

Rule 11.4 – Discrimination

When an allegation is made and the official did not witness the incident, they will follow this three-step process



STEP 1

Confer with officiating team in case they witnessed the incident.

Any official who witnessed the incident can assess the required Gross Misconduct penalty.

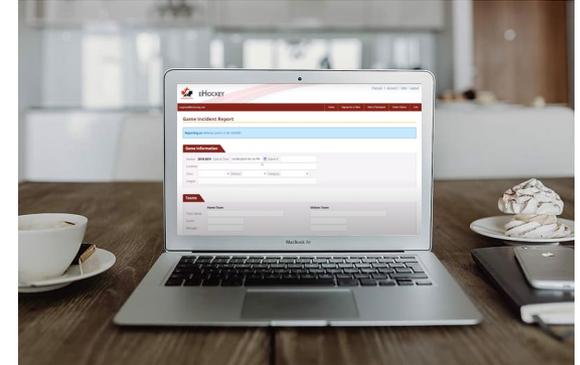
If no officials witnessed the incident, proceed to Step 2.



STEP 2

Address the allegation with a team official from each team.

Explain what was alleged, who was involved, and the potential consequences for this behaviour.



STEP 3

Submit a Game Incident Report, detailing what you know about the incident. Who was involved? What was alleged to have been said or done? What did you observe?

Rule 11.5 – Physical Harassment of Officials

**No substantive changes to the existing playing rule.
The previous rule was Rule 9.6.**

All instances must be penalized with a Match penalty.

Any player, goaltender, or team official who, before, during, or after a game:

- (a) threatens the well-being of a Referee, Linesperson or any Off-Ice Official.
- (b) attempts to strike a Referee, Linesperson, or any Off-Ice Official.
- (c) deliberately touches, holds, or pushes a Referee, Linesperson or Off-Ice Official; or
- (d) deliberately strikes, trips or body checks a Referee, Linesperson or Off-Ice Official.

Change the culture

We all play a role in changing the culture of the game. Team officials must work hand-in-hand with administrators, parents, on ice officials and players. Coaches have the responsibility to:

- Support marginalized members of our sport to realize their full potential in a fair and safe environment.
- Help change the hockey culture and make it more inclusive to all Canadians.
- Call out discrimination, because it is the right thing to do.

No more excuses – It is not part of the game.

Change the culture!



Hockey Canada Playing Rules

<https://www.hockeycanada.ca/en-ca/hockey-programs/officiating/downloads>

Safety Requires Teamwork & Safety for All

https://cdn.hockeycanada.ca/hockey-canada/Hockey-Programs/Safety/Insurance/Downloads/safety_teamwork_e.pdf

Respect in Sport

<https://www.respectgroupinc.com/respect-in-sport/>

Safe Sport

<https://safesport.coach.ca/>

Canadian Human Rights Act

<https://laws-lois.justice.gc.ca/eng/acts/h-6/>

Hockey Diversity Alliance

<https://hockeydiversityalliance.org/>

Black Girl Hockey Club

<https://blackgirlhockeyclub.org/>

